

# TMTC Trainers

**Jade Barker** has trained in community, divorce, parent-teen, landlord-tenant and school mediation, and been a TMTC trainer for over 12 years. She enjoys the transformative power of resolving conflicts peacefully.

**Court Dorsey**, divorce mediator and communication and conflict resolution trainer since 1990, is the creator of Conflict Resolution Theater and also works as a facilitator and circle keeper.

**Kathy Hall** has advanced training and experience in workplace, EEO, ADA, family, kinship, elder, and community mediation, and also provides executive training and coaching to businesses and academic organizations.

**Debbie Lynangale**, TMTC's Training Coordinator, offers facilitation and communications/conflict resolution training for groups and individuals and coordinates TMTC's small claims court and school mediation programs.

**Alison Morse**, a passionate and experienced educator and trainer; has been a TMTC small claims and community case mediator (and occasional court mediation coordinator) since 2010.

**Caitlin Reed**, mediator and former TMTC case coordinator; has a dual JD/MPH degree and has focused her career on family law and addressing family conflicts.

**Christopher Sabo**, TMTC Case Coordinator and mediator; brings a commitment to community service and social justice, and six years' experience working with public school students and their families to his work with TMTC.

**Betsy Williams**, TMTC Program Coordinator and graduate of Woodbury College's Mediation Program, has 25 years experience with coordination and mediation of divorce, community, permanency, workplace and parent-teen cases.

**Cate Woolner**, cofounder and former TMTC director; has mediated divorce and community disputes since 1985, trains mediators, and co-led family mediation training for attorneys as part of the Reinventing Justice Project.



The Mediation & Training Collaborative  
326 Deerfield Street  
Greenfield, MA 01301-3267



2018

# Basic Mediation Training

June 2018 – Holyoke

October 2018 – Northampton

(413) 475-1505

mediation@communityaction.us

# Mediation Training

Basic Mediation Training is for anyone who wants to increase their ability to deal with conflict or help others work through conflict. Learn simple steps for dealing with fights or disagreements effectively, and gain skills and confidence in handling, and helping others manage, challenging situations. Whether you intend to be a formal mediator, or just want to develop skills that you can use in other professional or personal situations, we can help!

Our training features lively lectures and discussions, experiential skills practice, and mediation role-plays where you'll get individualized feedback from experienced trainers and coaches.

You'll receive a complete mediation manual and resources for continuing practice. For attorneys and social workers seeking continuing education credits, we offer MA CAFL and VT CLEs, and MA CECs.

Best of all, our participants love the supportive, challenging and fun learning environment we create.

## WHAT PAST PARTICIPANTS SAY . . .

"The most useful training I have ever attended!"

"The trainers are excellent, seasoned, knowledgeable and supportive."

"I can't say enough about how much I enjoyed and learned during this training."

The Mediation & Training Collaborative (TMTC) is a non-profit program of Community Action Pioneer Valley. We are a Massachusetts Bar Association-approved mediation training provider, and a court-approved program pursuant to the Massachusetts Supreme Judicial Court's Uniform Rules on Dispute Resolution.



# Basic Mediation Training

## JUNE 2018 – HOLYOKE

40-hour training, focus on culture

June 8, 9, 15, 16 and 23, 2018

8:30-5:30 each day

- Early registration (before 5/1/18): **\$800**
- Registration after 5/1/18: **\$840**

## OCTOBER 2018 – NORTHAMPTON

32- or 40-hour training

October 12, 13, 19 and 20, 2018

(optional 5th day October 27, 2018)

8:30-5:30 each day

- Early registration (before 9/10/18):  
**\$650** (32-hour), **\$800** (40-hour)
- Registration after 9/10/18:  
**\$690** (32-hour), **\$840** (40-hour)

*Class sizes limited to 24 participants. Minimum enrollment required for October 2018 40-hour training.*

For questions please call 413-475-1505  
or email [mediation@communityaction.us](mailto:mediation@communityaction.us)



# Approved Mediation Training

All TMTC Basic Mediation Trainings feature experienced trainers and coaches, and include coached role-plays; mediation demonstrations; exploration of conflict, ADR and mediation steps; skills practice; and discussion of bias, power imbalance, cultural diversity and mediator ethics. The October 2018 40-hour option includes additional demonstrations, roleplays and skills practice.\*

Full payment is required two weeks prior to the training, unless other arrangements have been confirmed in writing.

\*Note: Many states and programs are adopting and/or requiring 40 hours of basic mediation training, and our participant evaluations consistently include requests for more roleplay, practice and demo time.

## REGISTRATION

To register for TMTC's Basic Mediation Training, please complete our online registration form:

<https://goo.gl/forms/M1cR7DNUHcqOIWtr2>

*A \$100 deposit is required to confirm your registration.*

## PAYMENTS

Online payment for TMTC events is available through Paypal at:

<https://www.communityaction.us/tmtec-upcoming-trainings-events>

You may also mail check or money order payments (made out to "Community Action" with "TMTC-BT" in the memo line) to this address:

## BASIC MEDIATION TRAINING

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Limited scholarship assistance may be available, and we can sometimes offer payment plans. Contact us for more details and instructions on completing payments in such cases.

*Registrants for the October 2018 40-hour training will be refunded the amount over 32-hour fees if we do not reach minimum enrollment for the 40-hour training. Participants registered for the October 2018 32-hour training who later decide to add the additional 8 hours will be able to do so for an additional fee of \$165.*