TMTC Trainers

**Betsy Williams**, TMTC Director, is a graduate of Woodbury College’s year-long Mediation Program, coordinates and mediates divorce, community, workplace and parent-teen cases, and is a conflict resolution trainer.

**Jade Barker** has trained in community, divorce, parent-teen, landlord-tenant and school mediation. She enjoys the transformative power of resolving conflicts peacefully.

**Court Dorsey** divorce mediator and communication and conflict resolution trainer since 1990, is the creator of Conflict Resolution Theater and also works as a facilitator and circle keeper.

**Susan Hackney** has led communication, conflict resolution, teamwork, mediation and Myers-Briggs trainings for non-profit, corporate and municipal groups.

**Debbie Lynangale**, mediator and former case coordinator, is TMTC’s Training Coordinator, offering facilitation and communications/conflict resolution training for groups and individuals.

**Lea Occhialini** coordinates consumer, housing, landlord-tenant and small claims court mediations for TMTC. As an attorney, she is especially interested in the intersection of law and alternative dispute resolution.

**Suzy Polucci**, mediator and former peer mediation coordinator, applies her theatrical skills in her work as a mediation trainer and trauma educator.

**Caitlin Reed**, mediator and former TMTC case coordinator, has a dual JD/MPH degree and considers conflict a public health concern that can often be addressed with mediation.

**Cate Woolner**, co-founder and former TMTC director, has mediated divorce and community disputes since 1985, trains mediators, and co-led family mediation training for attorneys as part of the Reinventing Justice Project.
Mediation Training

Basic Mediation Training is for anyone who wants to increase their ability to deal with conflict or help others work through conflict. Learn simple steps for dealing with fights or disagreements effectively, and gain skills and confidence in handling, and helping others manage, challenging situations. Whether you intend to be a formal mediator, or just want to develop skills that you can use in other professional or personal situations, we can help!

Our training features lively lectures and discussions, experiential skills practice, and mediation role-plays where you’ll get individualized feedback from experienced trainers and coaches.

You’ll receive a complete mediation manual and resources for continuing practice. For attorneys and social workers seeking continuing education credits, we offer MA CAFL and VT CLEs, and MA CECs.

Best of all, our participants love the supportive, challenging and fun learning environment we create.

WHAT PAST PARTICIPANTS SAY . . .

“The most useful training I have ever attended!”

“The trainers are excellent, seasoned, knowledgeable and supportive.”

“I can’t say enough about how much I enjoyed and learned during this training.”

The Mediation & Training Collaborative (TMTC) is a non-profit program of Community Action of the Franklin, Hampshire and North Quabbin Regions. We are a Massachusetts Bar Association-approved mediation training provider, and a court-approved program pursuant to the Massachusetts Supreme Judicial Court’s Uniform Rules on Dispute Resolution.

Basic Mediation Training

JUNE 2017

Amherst, MA (30-hour training)

June 22-25, 2017
8:30-5:30 each day
• Early registration (before 5/14/17): $635
• Registration after 5/14/17: $675

FALL 2017

Greenfield MA (32- and 40-hour training options)

Required evenings, 4:00-8:30:
9/26, 10/3, 10/10, 10/17, 10/24, 10/30, 11/7 and 11/14
Optional 5th day for 40-hour training:
11/18/17, 8:30-5:30
• Early registration (before 9/1/17):
  $650 (32-hour), $800 (40-hour)
• Registration after 9/1/17:
  $690 (32-hour), $840 (40-hour)

For questions please call 413-475-1505 or email mediation@communityaction.us

Approved Mediation Training

All TMTC Basic Mediation Trainings feature experienced trainers and coaches, and include coached role-plays, mediation demonstrations, exploration of conflict, ADR and mediation steps; skills practice; and discussion of bias, power imbalance, cultural diversity and mediator ethics. The Fall 2017 40-hour option includes additional demonstrations, role-plays and skills practice.*

Class sizes limited to 20 participants. Minimum enrollment required for Fall 2017 40-hour training.

*Note: Many states and programs are adopting and/or requiring 40 hours of basic mediation training, and our participant evaluations consistently include requests for more roleplay, practice and demo time.

REGISTRATION

To register for TMTC’s Basic Mediation Training, please complete our online registration form using the “Register Now” button:
http://www.communityaction.us/upcoming-trainings-events.html

PAYMENTS

We accept online credit card payments through the “Pay Online” link on the page above. You may also mail checks (made out to “Community Action,” with “TMTC – BT” in the memo line) to this address:

BASIC MEDIATION TRAINING
The Mediation & Training Collaborative
277 Main Street, Suite 401
Greenfield, MA 01301-3267

Limited scholarship assistance may be available, and we can sometimes offer payment plans. Contact us for more details and instructions on completing payments in such cases.

Registrants for the Fall 2017 40-hour training will be refunded the amount over 32-hour fees if we do not reach minimum enrollment for the 40-hour training. Participants registered for the Fall 2017 32-hour training who later decide to add the additional 8 hours will be able to do so for an additional fee of $165.